



Dear Customer,

A planned system maintenance activity is scheduled to take place on the date/time specified during which the services and channels that are listed below may be temporarily unavailable. Service interruptions are expected to be intermittent within the time specified below.

Channels under maintenance	Sunday 23rd Feb 2025
<div>alt phone banking</div> <div>alt online banking</div> <div>alt mobile banking app</div> <div>Online Payments including Domestic Funds Transfer</div> <div>SMS notifications (on OTP transactions)</div> <div>Al Islami Online (Corporate Online)</div> <div>DIB on Whatsapp</div> <div>DIB Covered Cards (where OTP is required)</div> <div>CDM Deposits</div> <div>iStatement Service</div>	<div>03:00 AM - 04:15 AM</div> <div>&</div> <div>05:45 AM - 07:00 AM</div>

Alternate banking options available:
DIB Covered Cards where OTP is not required
ATM Services