

"The Better Way to Bank"

Investor Relations
YE 2011



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**DIB Financials** 

**Bank Business Strategy** 

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## **About DIB**



# The world's first Islamic Bank Established in 1975

**UAE** >74 Branches

Reaching 1,400,000 customers

**Pakistan** 60+ Branches in 30+ cities

Jordan Dubai Islamic Bank

**Turkey** DIB Representative office



### **Formidable Name in Islamic Banking**

Significant government ownership – Government of Dubai 29.81% and Federal Pension Fund 4.29%

3rd largest Islamic bank in the world and largest in the UAE

Innovators and drivers of Islamic Banking trends

Strong geographical coverage within UAE (branches, ATMs,), internet and online, mobile banking

Choice employer for Islamic Banking

Professionals

Strong in deposits and market leader in auto finance

Leader in home finance and cards among Islamic banks

Only bank offering Salam (Personal Finance) proposition to individuals and consumers

Huge cross-sell opportunity to one of the largest retail and corporate customer base

Strong liquidity compared to peers

Qualified and Experience Staff in all segments

Strong Islamic Bank with a large and loyal customer base

## **DIB Group Structure**







### **DIB's Core Businesses**

## Retail & Business Banking

- Largest business Group within DIB
- Full range of products and services
- Customer segments: Mass Affluent, HNWI, SMEs
- One of the largest Retail customer base in UAE
- Market leaders: Deposits products and Auto finance, Islamic mortgages, Islamic credit cards

### **Investment Banking**

- DIB Capital incorporated in Dubai International Financial Centre
- Investment banking activities such as project finance, loan syndication, capital markets, asset management and structured finance as well as Corporate Advisory Services
- Lead numerous key Islamic investment banking transaction since inception
- Global leaders in Sukuk issuance: #3 in the Bloomberg league table in 2006

# Real Estate, Contracting Finance

• Financing to contractors in the real estate, oil, gas, power and water sectors

### **Corporate Banking**

- Focus on Large & Middle Market
- Bankers to top corporate houses in UAE
- Financing for Trade and Manufacturing and Infrastructure
- Strong transactional banking capabilities including Cash Management, FI's corresponding bank, etc.

### **Treasury**

- Foreign exchange services
- · Asset-liability management
- Islamic derivatives

### **Mega Deals: Capital Market Transactions**



AED 1.1 Billion Sukuk

Joint Lead Manager & Bookrunner 2011



AED 1.1 Billion Sukuk

Joint Lead Manager & Bookrunner July 2008



AED 3.75 Billion Sukuk

Joint Lead Manager & Bookrunner June 2008



AED 3.20 Billion Sukuk

Joint Lead Manager & Bookrunner
June 2008



AED 3.60 Billion Sukuk

Joint Lead Manager & Bookrunner May 2008



AED 7.50 Billion Sukuk

Joint Lead Manager & Bookrunner Nov 2007





\$ 1.00 billion Sukuk Joint Lead Manager & Book runner June 2007



\$3.52 Billion Sukuk

Joint Lead Manager & Bookrunner Nov 2006



\$3.5 billion Sukuk Lead Manager & Joint Bookrunner June 2006



Qatar Real Estate Investment Co.

\$270 million Sukuk Joint Lead Arranger and Bookrunner Aug 2006



\$550 million Sukuk Mandated Lead Manager & Joint Bookrunner June 2005



\$1 billion Debut Intl. Sukuk Mandated Lead Manager & Joint Bookrunner Nov 2004



#### Government of Pakistan

\$600 million Debut International Sukuk Co-Manager Jan 2005



### Govt. of Malaysia

\$600 million Sukuk Co-Lead Manager 2002



#### LMC - Bahrain

\$250 mn Sukuk Co-Lead Manager Jun 2004



### Islamic Development Bank

\$500 million Sukuk Joint Lead Manager Jun 2005 \$1.25 billion Sukuk Co – Manager Jun 2007

### **PF & Syndications Transactions**



AED 3.6 billion Islamic and Conventional syndicated financing facility December 2011

### حيوا dewa

\$ 2.2 billion equiv.
Multi currency
Multi Tranche Ijara &
Conventional
Facilities
Joint Mandated Lead
Arranger &
Bookrunner



\$ 2.50 billion
Dual currency
Conventional &
Islamic Facility
Joint Mandated Lead
Arranger &
Bookrunner



\$ 1.25 billion
Dual currency
Conventional &
Islamic Facility
Joint Mandated Lead
Arranger &
Bookrunner



Dual Tranche Conventional & Islamic Murabaha Facility Joint Mandated Lead Arranger & Bookrunner Sep 2008



\$ 2.2 billion equiv. Dual currency Ijara Facility Joint Mandated Lead Arranger & Bookrunner April 2008



Al Jaber Group \$ 400 million equiv. Dual currency Ijara Facility Joint Mandated Lead Arranger & Bookrunner



\$ 2.1 billion Finance Facility Joint Lead Arranger and Bookrunner April 2008



\$ 1.85 billion Syndicated Ijarah Facility Arranger & Bookrunner Aug 2007



\$1 billion Istisna' & Ijara Mandated Lead Arranger & Joint Bookrunner Sep 2005



Tabreed, Abu Dhabi

\$100 million Ijarah Sole Arranger April 2007



BAPCO - Bahrain

\$330 million Ijara Mandated Lead Manager



### Aluminum Bahrain

\$150 million financing Co-Lead Arranger



\$2.35 billion financing Joint Lead Arranger Oct 2004



### **Qatargas II**

\$530 million financing Mandated Lead Arranger Dec 2004



### **Pertamina**

\$322 million financing Co-Lead Arranger Dec 2004



### Umm Al Nar, Abu Dhabi

\$ 250 million Facility Co-Arranger



### Dubai Ports Authority

\$150 million financing Sole Lead Arranger

## **Key Awards**





Best Islamic Bank in the Middle East Best Global Sukuk House Euromoney Islamic Finance Award



**Best Debt House in UAE** Euromoney Award for Excellence



Bank of the Year (UAE) The Banker Awards

2007



Best Islamic Bank in the Middle East and PCFC deal recognized as the Deal of the Year Euromoney Islamic Finance Award



Banker Middle East Award Best Islamic Bank (3<sup>rd</sup> consecutive time)

2008



Best Islamic Retail Bank Best Islamic Bank in the UAE Global Finance inaugural World's Best Islamic Financial Institutions Awards



Best Islamic Credit Card Banker Middle East Product Awards Best Islamic
Bank
(4th consecutive
time)
Banker Middle
East Award

2009



Best Sukuk Bank Best Islamic Bank in the UAE (2<sup>nd</sup> year in a row)

> Global Finance Award



Best Wealth Management Firm

Best Globalization Effort,

Best Sukuk Structuring (for JAFZA Sukuk)

Lifetime Achievement Award for Dr. Hussain
Islamic Business & Finance Award

2010



The Banker's Top 500 Islamic Financial Institutions ranks **DIB as No.1 in the UAE** and **7<sup>th</sup> in the World** (By Shaira compliant assets)



Best Islamic Finance Bank in the UAE
Global Finance

## **Key Awards - Recent**

Islamic Finance pews

Mudaraba Deal of The Year - ENOC AED 1.1 billion

Islamic Finance News Award



Forbes Middle East's Credit Cards Ranking: Dubai Islamic Bank ranked No. 1 in Gold and Classic Cards Tiers and No. 2 in the Platinum Cards Tier in the UAE

2011

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## **Key Financials Year End 2011**

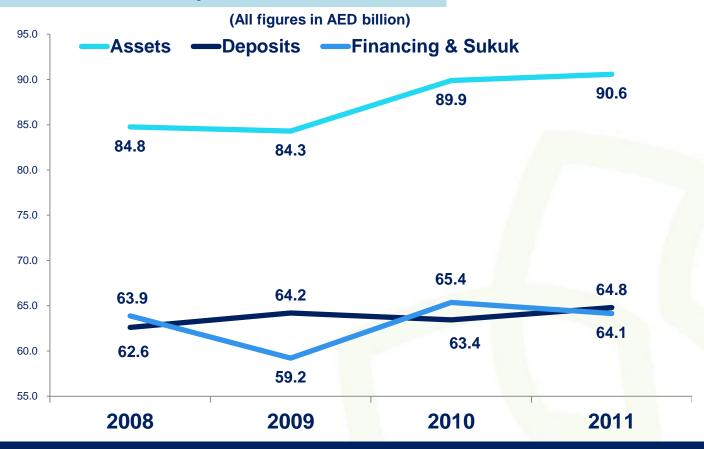






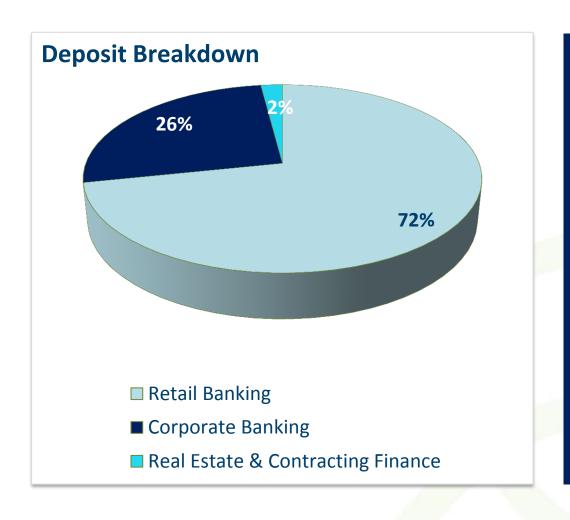


## **Balance Sheet Summary**



- Total assets grew by 7% from 2008 to 2011
- Deposits increased by 9% from 2008 to 2011
- Financing & Sukuk remained flat due to lack of demand for credit and strategy to de-risking balance sheet

## **Portfolio Snapshot Year End 2011**



A large and stable deposit base providing core funding for the bank

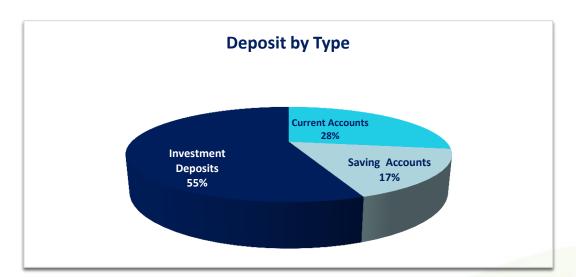
Banking generation of UAE Nationals

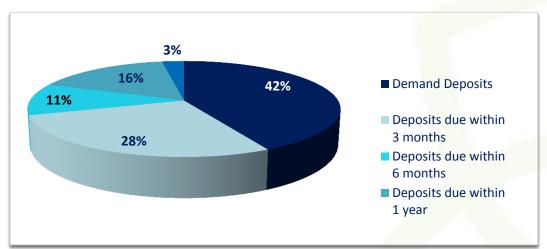
Primary funding coming form Retail deposits and hence well diversified

Branch expansion strategy and franchise value have been instrumental deposit growth

The most liquid bank in the country

## **Portfolio Snapshot Year End 2011**



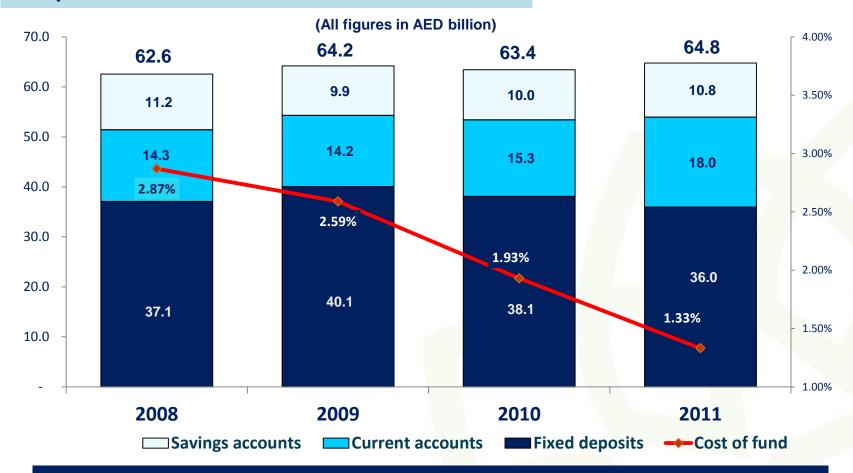


Large Chunk of low cost deposits (45%)

Stable deposit base

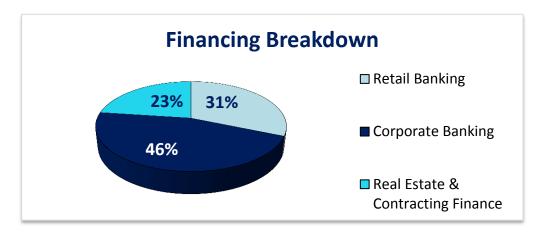
Customer loyalty reflects franchise value

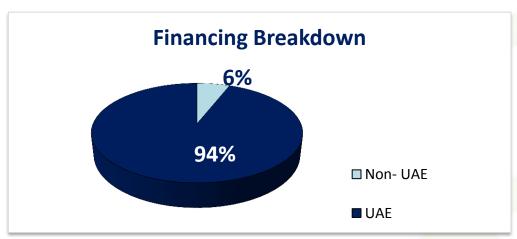
## **Deposit Profile**



- Current accounts increased by 26% from 2008 to 2011
- One of the best deposit mix in the market with 44% of deposits in savings & current (low cost deposits) improved from 41% in 2008.
- One of the highest Savings account portfolio in the banking industry

### **Portfolio Snapshot Year End 2011**





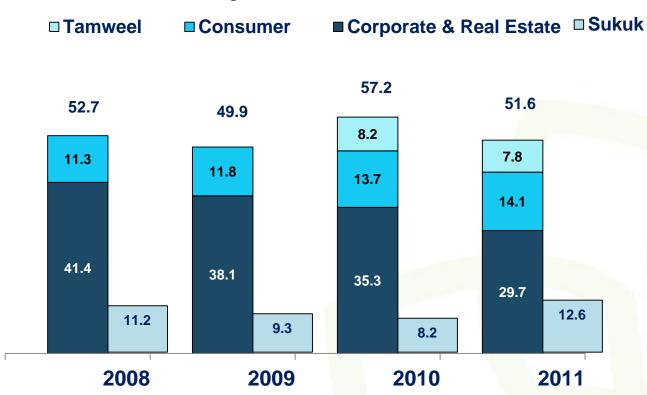
The retail financing base has grown to more than a quarter of total bank financing on its own and more than a third with Tamweel mortgages consolidated

Still significant growth opportunity in Retail through cross selling of existing and new finance products to a base of 1.4 million customers and constantly growing

Commercial real estate financing book continues to be in a run-off mode

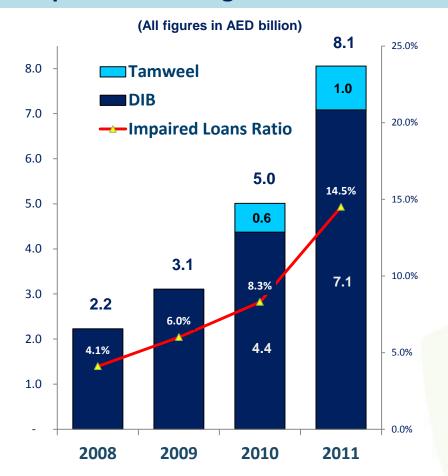
## **Financing & Sukuk Investment Portfolio**

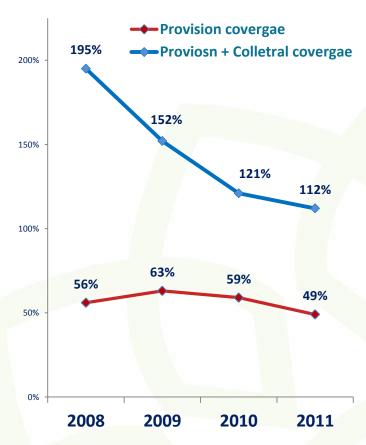
All figures in AED billion



- Consumer financing increased by 25% from 2008 to 2011
- Sukuk investment increased by 12% from 2008 to 2011
- Corporate and real estate financing reduced by 28% in line with de-risking strategy and lack of credit demand from corporate sector

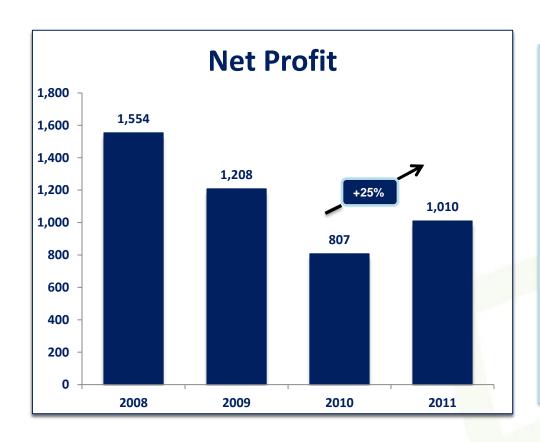
## **Impaired Financing Portfolio**





- Increase in impaired loans is mainly due to:
  - Real Estate Financing portfolio
  - Consolidation of Tamweel

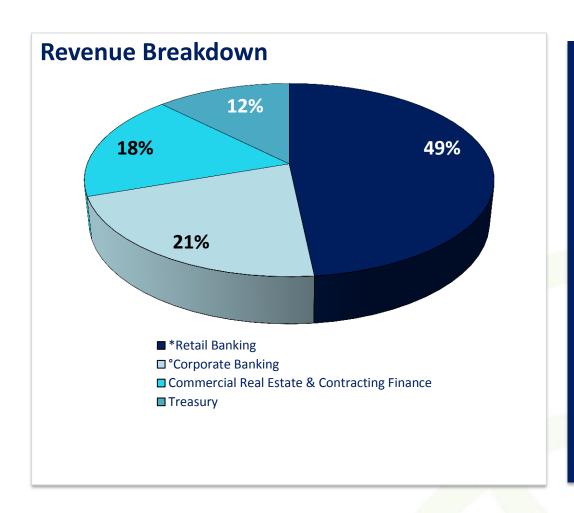
## **Portfolio Snapshot Year End 2011**



# ➤ Net Profit declined from 2008 to 2010 due to:

- Increase in provision for impairment
- Decline in profits and losses from associates and other investments
- Core profit increased from 2009 to 2011 by 32% due to:
  - Growth in core revenue
  - Better cost management

## **Portfolio Snapshot Year End 2011**

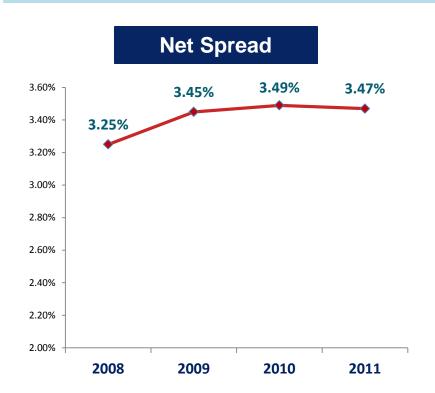


Retail focused strategy paying rich dividends

Retail focus is real visible as retail revenues has grown to almost half of the overall financing portfolio including Tamweel.

Corporate finance and corporate banking activity expected to take a more positive turn going into 2012

### **Key Performance Ratios**



### Spread improved due to:

- Reduction in COF as a result of:
  - · Reduction in rates on deposits
  - Change in mix of deposits Current & Savings increased
- Yield on financing assets maintained despite reduction in EIBOR
  - Change in mix of assets Growth in Consumer financing
  - Reduction in market rates withheld from Corporate

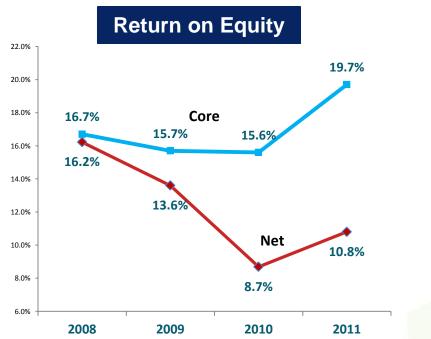
### **Cost vs Income**



### Cost to income ratio improved due to:

- Cost rationalization through
  - Tamweel synergy & spare capacity redeployed in other growth areas within DIB
  - Cost reduction through natural attritions
  - Cutting non strategic / unproductive costs
  - Effective cost controls HR/Admin. etc.
- Core revenue improved at faster pace than cost

## **Portfolio Snapshot Year End 2011**





### ROE and ROA declined sharply from 2008 to 2010 due to:

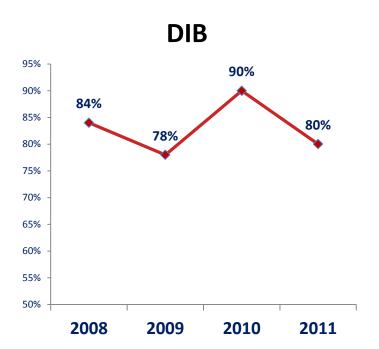
- Increase in provision for bad debt
- Losses on equity investments

### **Excluding non core net losses ROE and ROA improved due to:**

- Growth in core revenues due to efficient balance sheet management with improvement in margins
- Better cost management

## **Key Balance Sheet Ratios**

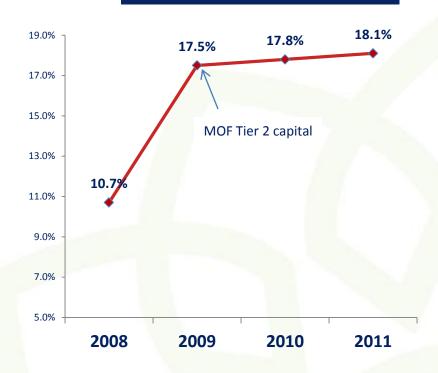
## **Finance to Deposit Ratio**



### **Strong liquidity position with healthiest FDR ratio in the market:**

- FRD ratio improved in 2011 due to:
  - Growth in deposits
  - Financing portfolio declined as a results of further de-risking
  - FDR ratio increased in 2010 due to consolidation of Tamweel

## **Capital Adequacy Ratio**



Capital adequacy ratio remained healthy at 18% compared to a minimum of 12% required by CB:

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### **Bank Business Strategy**

### **Client Focus**

To get close to our customers by understanding their needs, meeting their demands and delivering exceptional levels of customer service in order to exceed their expectations.

## Customer Service

improvement: Focus on tangible initiatives and assign accountability

## **Employee Engagement**

## To ensure our people

are fully engaged and committed. Introduce appropriate reward, recognition and benefit packages in order to attract and retain the very best people.

Up-tiering/Up-skilling & Recruitment of quality personnel

## Brand & Product Development

To develop innovative
Islamic financial
products and
services by
conducting
relevant market,
customer and
competitor
research analysis

Branch network expansion

Increasing cross – sell, target ratio of +10% for each of the next three years

### **Business Growth**

Strategy for existing non-UAE franchise (Egypt, Lebanon, Sudan, Turkey, Bosnia & Pakistan)

Partner with regional and international banks to benefit from the increasing opportunities in Shariah compliant corporate finance deals

### **Organic growth**

forecast limited – Do we go beyond borders

### **Bank Business Strategy**

### **Dubai Islamic Bank**

### **Key Operation Areas**

- 1. Consumer Banking
- Corporate Banking (including Real Estate & Contracting)
- 3. DIB Capital (Equity & Other Investments)
- 4. Treasury



### **Strategic Initiatives**

- 1. Optimally grow its balance sheet and funds under management
- 2. Ensure superior asset allocation and diversification
- 3. Build strong client relationship
- 4. Build strong brand name
- 5. Build an extensive business network

### Goals

- To become a leading regional player in retail banking services, Islamic finance and investments within 3-years
- To remain at the top of Islamic banking and Shari'ah-compliant financing in the UAE
- To maintain its position amongst the top five banks in UAE in terms of balance sheet size
- To expand the franchise to GCC with at least three new operations outside of the. UAE in the next 3 years
- To become a leading innovator and top quality service provider in the GCC banking sector

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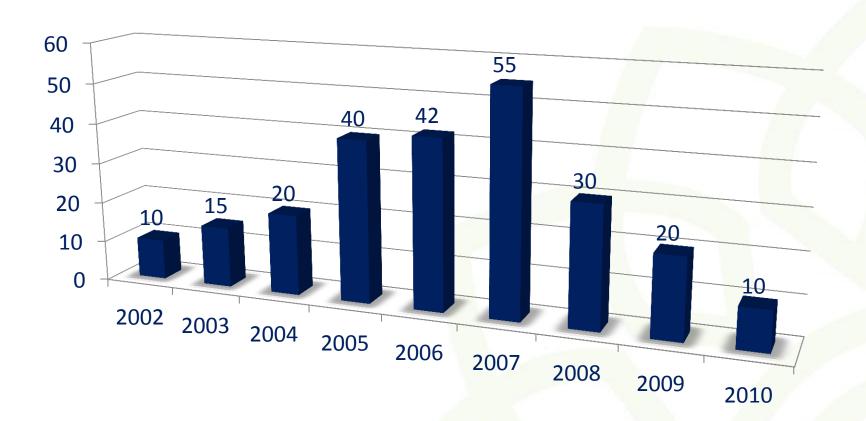
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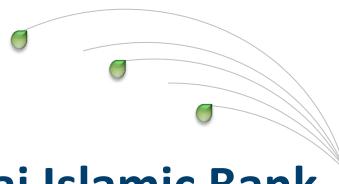
## **Dividend payments**

## Dividend Payment History (%)



Proposed dividend of 10% for 2011





# **Dubai Islamic Bank**

"The Better Way to Bank"

**THANK YOU**