



Dear Customer,

As a part of our ongoing effort to enhance the performance, security, and overall customer experience of our digital platforms, we will be conducting a scheduled system upgrade on our Mobile Banking platform: DIB alt Business mobile app.

During the upgrade, DIB alt Business mobile app will be temporarily unavailable to customers.

You can continue accessing DIB alt Business online banking <https://online.dib.ae> (via web or mobile), which will remain available for all your banking needs.

Please find the details of the scheduled upgrade below:

 Channel/Service/Product

DIB alt Business mobile app

 Time/Date

From 03:00 AM on 10/05/2026
until 12:00 PM on 13/05/2025.

We thank you for your patience and appreciate your understanding.



Visit www.dib.ae/upgrade

