

A brief pause, before we welcome you to DIB.



Dear Customer,

As we move your relationship from Noor Bank to Dubai Islamic Bank, the below mentioned banking services will be discontinued. You will soon be able to enjoy an enhanced banking experience via DIB Channels.

Online Banking - Personal

Service	Discontinuation Date	Discontinuation Time
EKYC Update	14 Oct, 2020	11:50 PM
Passport and Visa Update	14 Oct, 2020	11:50 PM
Emirates ID Update	14 Oct, 2020	11:50 PM
Address Update	14 Oct, 2020	11:50 PM
Email and Mobile Update	14 Oct, 2020	11:50 PM
FATCA CRS	14 Oct, 2020	11:50 PM
New Wakala and Terms Deposit	14 Oct, 2020	11:50 PM
New Account Opening	14 Oct, 2020	11:50 PM
Standing Instructions	25 Oct, 2020	06:00 PM
Credit Card Equal Payment Plan/Balance Transfer/Easy Cash	26 Oct, 2020	02:00 PM
Credit Card - Change of due date	26 Oct, 2020	02:00 PM
Credit Card - Limit change for Supplementary Cards	26 Oct, 2020	02:00 PM
Card Benefits - Marhaba Meet & Greet, Airport Transfer, Roadside Assistance, Valet, Gym, VOX Cinema & Noor Infinity Treat	26 Oct, 2020	02:00 PM
Redemption of Noor Bank Rewards into Cashback	26 Oct, 2020	02:00 PM
Utility Bill Payments on Online Channels	26 Oct, 2020	02:00 PM
Express Transfers (to ICICI Bank India)	26 Oct, 2020	02:00 PM
New Cheque Book/PDC Lodgment	26 Oct, 2020	04:00 PM
Trade Finance New Booking Request	27 Oct, 2020	11:00 AM
International Fund Transfer	27 Oct, 2020	12:00 PM
Domestic Fund Transfer	27 Oct, 2020	03:00 PM

Online Banking - Business Banking*/Corporate Online

Service	Discontinuation Date	Discontinuation Time
Passport and VISA Update	14 Oct, 2020	11:50 PM
New Reward Account Request	14 Oct, 2020	11:50 PM
Profile Update Request	14 Oct, 2020	11:50 PM
Trade License Update Request	14 Oct, 2020	11:50 PM
FATCA CRS Declaration Request	14 Oct, 2020	11:50 PM
Salary Payments and Pension (WPS/FTS)	25 Oct, 2020	11:50 AM
Standing Instructions	25 Oct, 2020	06:00 PM
New Cheque Book/PDC Lodgment	26 Oct, 2020	04:00 PM
Requests for Account Statements/Direct Debit/Manager Cheque Issuance	27 Oct, 2020	12:00 PM
International Fund Transfer	27 Oct, 2020	12:00 PM
Domestic Fund Transfer	27 Oct, 2020	03:00 PM

*Mobile App service will not be available for Business Banking Customers.

Call Centre

Service	Discontinuation Date	Discontinuation Time
Mobile Number Update	14 Oct, 2020	11:50 PM

To know more, visit dib.ae/noor.

Corporate Banking, Wealth Management & Business Banking customers may please contact their Relationship Managers for clarifications, if any.

Thank you for your continued patience.