

# We are back.

Your banking services have been resumed.



Dear Customer,

## Welcome! The UAE's largest Islamic Bank is now your Bank.

Your banking relationship has been successfully moved to Dubai Islamic Bank, and we are pleased to welcome you to the DIB ecosystem.

You can now enjoy an enhanced and seamless banking experience with a vast suite of contemporary products and services. What's more, you can bank anytime, anywhere by registering to DIB's state-of-the-art Online Banking or by downloading the DIB Mobile App to enjoy Banking in Minutes.

#### You will need the following to register (if not already registered):

- Your Debit/Credit Card Number (Active Card)
- Your Card PIN
- One Time Password (OTP) which will be sent to your mobile number registered with DIB

In case you have not already received your new DIB Card, please contact DIB Phone Banking +971 4 609 2222 to schedule your card delivery.

### **DIB Online Banking**

- Go to www.dib.ae and click "Al Islami Online Banking"
- Click "New User" Tab and select "Register Now"
- Select Individual>>Card Holder
- Enter USER ID, password and the required security credentials
- Enter active card & PIN details, CAPTCHA, and then click on "Submit"

## **DIB Mobile App**

- Download the DIB Mobile App to your Smart Phone by visiting the App Store or Google Play.
- Tap "Register" icon on the DIB Mobile login screen
- Enter your Card & PIN details and verify
- Enter USER ID & password
- Enter the required Security Credentials