

Qatar Airways Privilege Club Points Conversion Campaign January 2025: Terms and Conditions

1. General

- 1.1 These terms and conditions ("Terms and Conditions") govern the conversion campaign ("Campaign"), organized in joint collaboration between Qatar Airways Group Q.C.S.C. ("Qatar Airways"), a Qatari close shareholding company (commercial registration No. 16070) having its principal place of business at Qatar Airways Tower 1, Airport Road, PO Box 22550, Doha, State of Qatar and Dubai Islamic Bank, a Public Joint Stock Company duly incorporated, organised and validly existing under the laws of United Arab Emirates (registration number 208098) having its registered office at P.O. Box 1080, Head office, Port Saeed, Dubai, UAE ,enabling Privilege Club Members to earn flat 40% bonus Avios when they convert eligible Wala'a Rewards earned with Dubai Islamic Bank ("Wala'a Rewards") to Avios with Qatar Airways Privilege Club.
- 1.2 These Terms and Conditions shall apply to the Campaign and shall supplement any other terms and conditions applicable to the Privilege Club Program. In particular, please read these Terms and Conditions together with Qatar Airways Privilege Club terms and conditions, Qatar Airways' website Terms of Use and Qatar Airways' Conditions of Carriage.
- 1.3 Unless otherwise defined in these Terms and Conditions, capitalised terms shall have the meaning given to them in the Privilege Club Terms and Conditions.
- 1.4 All decisions made by Qatar Airways with respect to any matter relating to this Campaign shall be final. Qatar Airways reserves the right to vary these Terms and Conditions and terminate or otherwise amend this Campaign without prior notice at its sole and absolute discretion. Qatar Airways reserves the right to remove any Avios and close any Privilege Club Account in accordance with the Privilege Club Terms and Conditions.
- 1.5 By participating to the Campaign, you agree to these Terms and Conditions.

2. Campaign Period

2.1 This Campaign commences on 27 Jan 2025, 0000hrs (GMT+3), and ends on 28 Feb 2025, 2359hrs (GMT+3) ("Campaign Period").

3. Eligibility

3.1 This Campaign is open to all Privilege Club Members who are also customers of Dubai Islamic Bank and have Wala'a Rewards.

4. Offer Details

- 4.1 Privilege Club Members will earn a Bonus Avios on converting their Wala'a Rewards into Avios.
- 4.2 The bonus Avios awarded will be 40% of the number of Avios converted in a single transaction with Dubai Islamic Bank ("Bonus Avios").
- 4.3 The Bonus Avios will be calculated per transaction and not on the cumulative sum of Avios converted from Wala'a Rewards during the Campaign Period.
- 4.4 The conversion of Wala'a Rewards to Avios is subject to the conversion ratio and terms and conditions set forth by Dubai Islamic Bank.
- 4.5 The Bonus Avios will be credited as per the transaction date notified by Dubai Islamic Bank to Qatar Airways.
- 4.6 The Bonus Avios earned as part of this Campaign will be credited to a Member's Privilege Club Account no later than by 30 days from campaign is concluded.
- 4.7 The Bonus Avios will not be calculated retroactively under any circumstances. If Wala'a Rewards are converted to Avios after the expiry of the Campaign Period, the Member will not be eligible to earn any Bonus Avios under this Campaign.
- 4.8 Once Avios are credited to your Privilege Club account, after converting Wala'a Rewards into Avios, the transaction will not be reversed under any circumstances.
- 4.9 All Avios awarded under this Campaign will be subject to the Privilege Club Terms & Conditions.

5. Assistance

5.1 For any required assistance with respect to the Privilege Club Program and/or this Campaign, Members may contact our dedicated Privilege Club Member Service Centre by phone at: +971 600521473.