دبي الإسلامي
DIB

Important Announcement



Dear Customer,

Due to a scheduled system maintenance, select services will be intermittently unavailable on the date/time specified below:

Channel/Service/Product	Time/Date
• All DIB ATM and CDM (Cash Deposit Machines) services including cash withdrawal, balance enquiry, PIN change etc. • All DIB Debit & Covered Cards – purchases transactions and payments (including online purchases/payments) • Card related services on alt online banking and alt mobile app • DIB alt phone banking – Card related services provided via Interactive Voice Response (IVR) • Payment to DIB Covered Cards	Saturday **October 17, 2026** 3:00 AM to 6:00 AM Sunday **October 18, 2026** 3:00 AM to 6:00 AM

Alternate services available during the impact window:

- DIB Branches

We thank you for your patience and appreciate your understanding.

Visit **www.dib.ae/upgrade**

Dubai Islamic Bank (Public Joint Stock Company)