



Dear Customer,

Due to a scheduled system maintenance, select services will be intermittently unavailable on the date/time specified below:

 Channel/Service/Product	 Time/Date
- Online purchases/payments with DIB Debit & Covered Cards (that require One Time Password (OTP) confirmation) - DIB alt mobile app - DIB alt online banking - DIB alt phone banking services (Interactive Voice Response) - Payment of Utility bills via DIB Cash Deposit Machines (CDM) - Aani services	Saturday September 19, 2026 2:00 AM to 5:00 AM
	Sunday September 20, 2026 2:00 AM to 5:00 AM

Alternate services available during the impact window:

- DIB ATMs
- Point of Sale (POS) purchases with DIB Debit & Covered Cards
- Samsung Pay and Apple Pay Services

We thank you for your patience and appreciate your understanding.



Visit www.dib.ae/upgrade

