

## Steps for changing online banking user name

1. Go to <https://online.dib.ae>.
2. Click on "Security"
3. Enter current password
4. Enter new user name
5. Confirm new user name
6. Click "Continue"

The screenshot shows the 'Internet Banking Security Settings' interface. At the top, there is a navigation bar with icons for MENU, SECURITY, SETTINGS, FAVORITES, HELP, CONTACT, CHARGES, and LOG OUT. Below this, there are several tabs: CHANGE SECURITY SETTINGS (highlighted), COUNTRY RESTRICTIONS, ACCOUNT RESTRICTIONS, and DISABLE QUICK LOGIN. Underneath, there are more tabs: CHANGE USER NAME (highlighted), EDIT SECURITY QUESTION, CHANGE SECURITY IMAGE, and CHANGE PASSWORD. The main content area is titled 'Change Your User Name' and contains the following fields:

- Existing User Name: dibuat1001
- Password: [masked]
- New User Name: [empty]
- Confirm New User Name: [empty]

At the bottom of the form, there is a 'CONTINUE' button. Blue arrows indicate the following actions:

- Clicking on the 'Security' menu item in the top navigation bar.
- Entering a new user name in the 'New User Name' field.
- Entering the current password in the 'Password' field.
- Entering the new user name again in the 'Confirm New User Name' field.

7. Enter one time password received on your registered mobile and confirm.

The screenshot shows the 'ENTER ONE TIME PASSWORD (OTP)' screen. The title is 'ENTER ONE TIME PASSWORD (OTP)' with a subtitle 'VALID FOR ONLY 6 MINUTES'. Below the title, there is a text input field for the OTP. A 'Remaining Time:' indicator is shown. At the bottom of the OTP section, there is a 'SEND OTP' button. Below the entire screen, there are two buttons: 'BACK' and 'CONFIRM'. Blue arrows indicate the following actions:

- Clicking on the 'SEND OTP' button.
- Clicking on the 'CONFIRM' button.

8. Re-log in with new user name