

Steps for Card Blocking

1. Go to <https://online.dib.ae> and login
2. Click on Relationship summary → Cards and select the card to be blocked.

The screenshot displays the online banking interface for Dubai Islamic Bank (DIB). The top navigation bar includes the bank's logo and name in Arabic and English, along with icons for Menu, Security, Settings, Favorites, Help, Contact, Charges, and Log Out. Below this, a secondary navigation bar highlights 'RELATIONSHIP SUMMARY' and includes links for 'PAYMENTS', 'TRANSFERS', and 'TOOLS', along with a notification bell icon.

The main content area is divided into five vertical panels:

- ACCOUNTS:** Lists three current accounts (00 01, 001 02, 00 003) with a 'SHOW MORE' button and an 'OPEN NEW ACCOUNT' button.
- CARDS:** The selected tab, showing a card icon, a masked card number, and buttons for 'FULL BALANCE CONVERSION' and 'EARLY SETTLEMENT'.
- INVESTMENTS:** Lists three 'DEPOSIT - 1 MONTH' accounts (001540006218003, 001540006218004, 001540006218005) with a 'SHOW MORE' button and buttons for 'DIVIDEND FUNDS REPORT', 'NON-DIVIDEND FUNDS REPORT', 'INVESTMENT STATEMENT', and 'ASSET VALUATION'.
- FINANCE:** Features an 'APPLY FOR FINANCE' button.
- WALA'A REWARDS:** A sidebar panel with the 'WALA'A REWARDS' logo and buttons for 'VIEW BALANCE', 'REDEEM FOR FLIGHTS', 'REDEEM FOR HOTELS', 'REDEEM FOR SHOPPING', 'REWARDS FOR CASH', 'REWARDS EXCHANGE', 'PAY WITH REWARDS', 'PAY A BILL', and 'REDEMPTION PARTNERS'.

3. Select Card Blocking option.

بنك دبي الإسلامي | alt
Dubai Islamic Bank

MENU SECURITY SETTINGS FAVORITES HELP CONTACT CHARGES LOG OUT

RELATIONSHIP SUMMARY PAYMENTS TRANSFERS TOOLS APPLY

Prime Infinite Credit Card

MUHAMMAD JANAN	
Card No.	██████████ 16
Credit Limit	AED 10,000.00
Available Cash Limit	AED 600.00
Card Type	Primary Card
EXPIRY DATE	STATUS
03/31/2028	ACTIVE

AVAILABLE CREDIT	AMOUNT DUE
AED 2,815.09	AED 0.00
LAST STATEMENT DATE	
01/01/0001	
DUE DATE	MINIMUM PAYMENT
01/01/0001	AED 0.00



- | INCREASE CREDIT LIMIT **NEW**
- | RECENT TRANSACTIONS
- | STATEMENT
- | PAYMENT TO CARD
- | SUPPLEMENTARY CARD APPLICATION
- | RESET CARD PIN
- | **CARD BLOCKING**
- | CHANGE CARD PIN
- | CARD PROTECTION PLUS
- | EQUAL PAYMENT PLAN
- | CASH ON CARD
- | BALANCE TRANSFER
- | MODIFY PAYMENT INSTRUCTIONS
- | CARD CANCELLATION
- | DECREASE CREDIT LIMIT
- | FULL BALANCE CONVERSION
- | EARLY SETTLEMENT

- Select the reason for blocking and opt for card replacement. If card replacement is YES, select delivery option.

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RELATIONSHIP SUMMARY PAYMENTS TRANSFERS TOOLS APPLY

Block Card

Please select credit card

4: 5 Prime Infinite Credit Card Available Credit Limit : AED 2,815.09

Reason for blocking*

Lost

Would you like a replacement card? Yes No

Delivery Option*

Courier

CONTINUE

- Review details and enter security question and answer.

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MENU SECURITY SETTINGS FAVORITES HELP CONTACT CHARGES LOG OUT

RELATIONSHIP SUMMARY PAYMENTS TRANSFERS TOOLS APPLY

Block Card

Card Number Reason

4: 56 Lost

Replacement card request Delivery Option

Yes Courier

ANSWER YOUR SECURITY QUESTION

First school you attended?

Security Answer

BACK CONFIRM

6. Click on confirm.

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RELATIONSHIP SUMMARY PAYMENTS TRANSFERS TOOLS APPLY

Block Card

Card Number: 42 36

Reason: Lost

Replacement card request: Yes

Delivery Option: Courier

ANSWER YOUR SECURITY QUESTION

First school you attended?

••••

BACK CONFIRM


7. Card is blocked.

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RELATIONSHIP SUMMARY PAYMENTS TRANSFERS TOOLS APPLY

Block Card



Your transaction is submitted successfully

Reference Number: 11 99