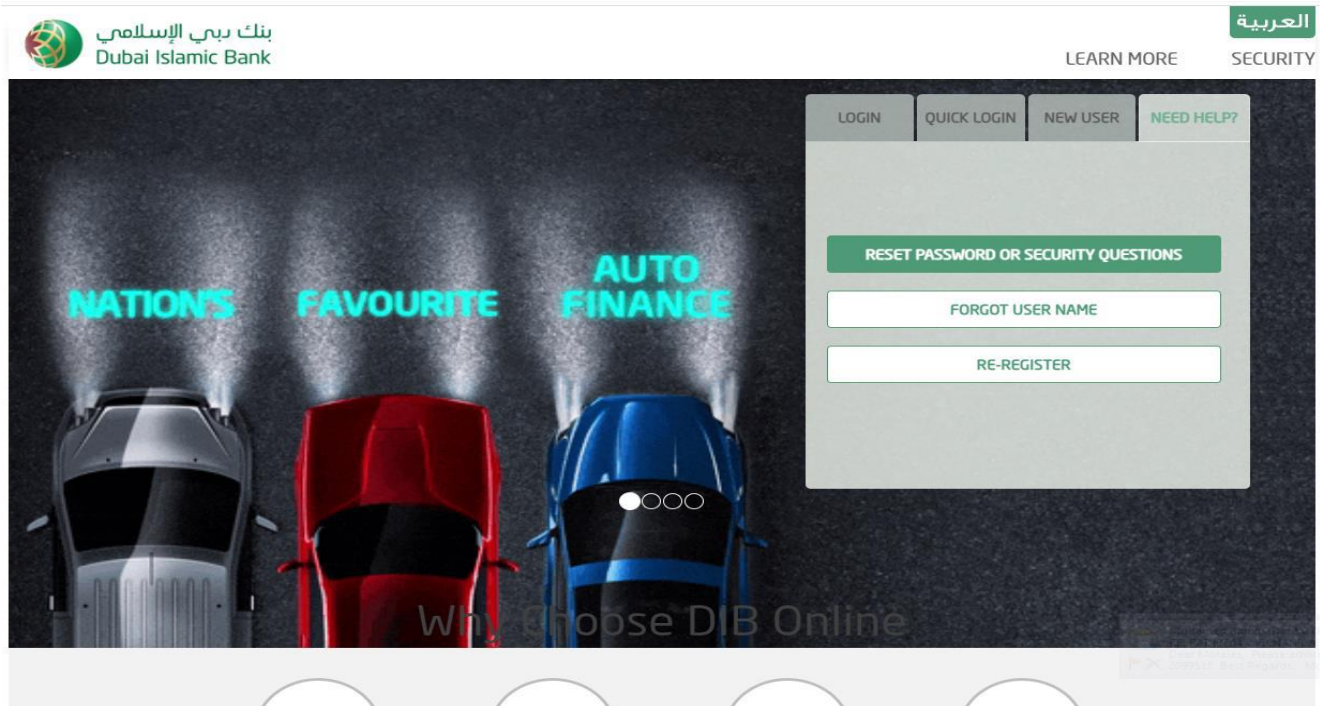Need Help → Reset Password or Security questions

User should select the relation type and enter the required data

بنك دبي الإسلامي
Dubai Islamic Bank

• I would like to reset my

PASSWORD		SECURITY QUESTIONS
BOTH		TEMPORARY PASSWORD

• Enter below details to reset your credentials

User Name:*   USER NAME

Mobile Number:*   MOBILE NUMBER

Email Address:*   EMAIL

Account Number:*   ACCOUNT NUMBER

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VERIFY DETAILS

User will receive SMS in his mobile number

Reset Password Or Security Question

VERIFY YOUR MOBILE NUMBER

0097155*****48

If this is not your mobile number please visit your nearest branch to change it. If it is right, generate OTP to proceed.

GENERATE OTP

);

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ENTER ONE TIME PASSWORD (OTP)

Please type the OTP you will receive by SMS (valid for only 10 minutes).

······   Remaining Time:09:14

CANCEL   PROCEED

0);

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YOUR LOGIN PASSWORD HAS BEEN SUCCESSFULLY CHANGED. THE NEW PASSWORD HAS BEEN SENT TO YOUR MOBILE NUMBER.