

Change Card PIN

1. Login to <https://online.dib.ae> and click on Relationship summary.
2. Select the card.

The screenshot shows the 'RELATIONSHIP SUMMARY' page of the Dubai Islamic Bank online banking interface. The top navigation bar includes the bank's logo and various utility icons. Below the navigation bar, there are tabs for 'RELATIONSHIP SUMMARY', 'PAYMENTS', 'TRANSFERS', 'TOOLS', and 'APPLY'. The main content area is divided into four columns: 'ACCOUNTS', 'CARDS', 'INVESTMENTS', and 'FINANCE'. The 'CARDS' column is highlighted, and the 'CONSUMER REWARDS CARD' is selected. The 'WALA'A REWARDS' section on the right shows a balance of 55,381.15 and various redemption options.

3. Click on Change Card PIN.

The screenshot shows the 'Consumer Rewards Card' details page. The top navigation bar is the same as in the previous screenshot. The main content area is titled 'Consumer Rewards Card' and contains two panels. The left panel displays card details: Card No., Credit Limit (AED 10,000.00), Available Cash Limit (AED 7,898.10), Card Type (Primary Card), EXPIRY DATE (03/31/2028), and STATUS (ACTIVE). The right panel displays financial information: AVAILABLE CREDIT (AED 7,898.10), AMOUNT DUE (AED 2,054.22), LAST STATEMENT DATE (02/09/2024), DUE DATE (03/05/2024), and MINIMUM PAYMENT (AED 100.00). Below the panels, there are four dots indicating the current page. At the bottom, there are several menu items: RECENT TRANSACTIONS, STATEMENT, PAYMENT TO CARD, SUPPLEMENTARY CARD APPLICATION, RESET CARD PIN, CARD BLOCKING, CHANGE CARD PIN (highlighted), CARD PROTECTION PLUS, EQUAL PAYMENT PLAN, CASH ON CARD, BALANCE TRANSFER, and MODIFY PAYMENT INSTRUCTIONS. CARD CANCELLATION is also listed.

4. Enter the OLD PIN correctly. Then enter NEW PIN and confirm NEW PIN. Click on continue.

بنك دبي الإسلامي
Dubai Islamic Bank

MENU SECURITY SETTINGS FAVORITES HELP CONTACT CHARGES LOG OUT

RELATIONSHIP SUMMARY PAYMENTS TRANSFERS TOOLS APPLY

Change Card PIN

Select Card Type

45...33 Rewards Consumer Credit Card Available Credit Limit : AED 5,000.00

Enter OLD PIN*

Enter NEW PIN*

Confirm NEW PIN*

BACK CONTINUE

5. Click OK on below pop up message.

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MENU SECURITY SETTINGS FAVORITES HELP CONTACT CHARGES LOG OUT

RELATIONSHIP SUMMARY PAYMENTS TRANSFERS TOOLS APPLY

Change Card PIN

Select Card Type

Are you sure you want to change?

CANCEL OK

BACK CONTINUE

6. Review the details and enter security answer. Click on confirm.

Change Card PIN

Card Embossed Name

A N

Card Type

Credit

Card Number

ANSWER YOUR SECURITY QUESTION

Your favourite author?

•••••

BACK

CONFIRM

7. Credit Card PIN is changed successfully.

Change Card PIN



Your transaction is submitted successfully

Reference Number