

Steps for Card Activation

1. Go to <https://online.dib.ae> and login.
2. Click on Relationship summary → Cards and select the card to be activated.

The screenshot shows the Dubai Islamic Bank online portal. The top navigation bar includes the bank's logo and name in Arabic and English, along with icons for MENU, SECURITY, SETTINGS, FAVORITES, HELP, CONTACT, CHARGES, and LOG OUT. Below the navigation bar, there are tabs for RELATIONSHIP SUMMARY (highlighted), PAYMENTS, TRANSFERS, and TOOLS. The main content area is divided into several sections: ACCOUNTS, CARDS (highlighted), INVESTMENTS, FINANCE, and WALA'A REWARDS. The CARDS section shows a card with a masked number and options for FULL BALANCE CONVERSION and EARLY SETTLEMENT. The INVESTMENTS section shows three DEPOSIT - 1 MONTH options with their respective IDs. The FINANCE section has an APPLY FOR FINANCE button. The WALA'A REWARDS section has a VIEW BALANCE button and several redemption options: REDEEM FOR FLIGHTS, REDEEM FOR HOTELS, REDEEM FOR SHOPPING, REWARDS FOR CASH, REWARDS EXCHANGE, PAY WITH REWARDS, PAY A BILL, and REDEMPTION PARTNERS.

3. Card Activation and Set pin option will be displayed under the inactive card. Click this option.

The screenshot shows the Dubai Islamic Bank online portal. The top navigation bar is the same as in the previous screenshot. Below the navigation bar, there are tabs for RELATIONSHIP SUMMARY, PAYMENTS, TRANSFERS, TOOLS, and APPLY (highlighted). The main content area is titled "Al Islami Classic Charge Card".

Al Islami Classic Charge Card

XXXXXXXXX Card No. 4 [REDACTED] 23	AVAILABLE CREDIT AED 2,110.39	AMOUNT DUE AED 0.00
Credit Limit AED 5,000.00	LAST STATEMENT DATE 09/18/2022	
Available Cash Limit AED 2,110.39	DUE DATE 01/01/0001	MINIMUM PAYMENT AED 0.00
Card Type Primary Card	STATUS INACTIVE	
EXPIRY DATE 06/30/2023		

| RECENT TRANSACTIONS

| PAYMENT TO CARD

| CARD ACTIVATION AND SET PIN

| CARD BLOCKING

| CARD CANCELLATION

4. Enter New PIN and Confirm NEW PIN. Click on continue.

The screenshot shows the 'CARD ACTIVATION and SET PIN' form in the Dubai Islamic Bank app. The form is empty, showing fields for Card Number, New PIN, and Confirm New PIN, along with a CONTINUE button.

Card Number: 45 3 Al Islami Classic Charge Card Available Credit Limit : AED 2,110.39

New PIN: [Empty field]

Confirm New PIN: [Empty field]

CONTINUE

The screenshot shows the 'CARD ACTIVATION and SET PIN' form in the Dubai Islamic Bank app. The form is filled with '****' in the New PIN and Confirm New PIN fields, and the CONTINUE button is highlighted.

Card Number: 45 3 Al Islami Classic Charge Card Available Credit Limit : AED 2,110.39

New PIN: ****

Confirm New PIN: ****

CONTINUE

5. Enter OTP and click on confirm.

The screenshot shows the mobile app interface for Dubai Islamic Bank. At the top, there is a navigation bar with the bank's logo and name in Arabic and English, and a menu of icons for MENU, SECURITY, SETTINGS, FAVORITES, HELP, CONTACT, CHARGES, and LOG OUT. Below the navigation bar, there are several menu items: RELATIONSHIP SUMMARY, PAYMENTS, TRANSFERS, TOOLS, and APPLY, along with a notification bell icon. The main content area displays the card details: Card Number (45 23 AI Islami Classic Charge Card) and Available Credit Limit (AED 2,110.39). Below this, there are two input fields for New PIN and Confirm New PIN, both containing four asterisks. A large green box in the center contains the text "ENTER ONE TIME PASSWORD (OTP) VALID FOR ONLY 5 MINUTES", a text input field with six asterisks, and a "RESEND OTP" button. At the bottom of the screen, there are two buttons: "BACK" and "CONFIRM".

6. Card is activated and new pin is set

The screenshot shows the mobile app interface for Dubai Islamic Bank, displaying a confirmation screen. At the top, there is a navigation bar with the bank's logo and name in Arabic and English, and a menu of icons for MENU, SECURITY, SETTINGS, FAVORITES, HELP, CONTACT, CHARGES, and LOG OUT. Below the navigation bar, there are several menu items: RELATIONSHIP SUMMARY, PAYMENTS, TRANSFERS, TOOLS, and APPLY, along with a notification bell icon. The main content area features a large green checkmark icon and the text "Your transaction is submitted successfully". Below this, there is a "Reference Number" label and a text input field containing the number "16 9".