



Dubai Islamic Bank – alt Digital Platforms offers a range of services that revolutionize traditional banking, providing users with convenient and efficient financial solutions at ease.

DIB alt includes 135+ services across different channels such as alt Online, alt Mobile, ATM and WhatsApp.

List of Digital Banking Services

MENU	SERVICES
ACCOUNTS	View Account Details
	View / Download Mini Statement
	View / Download Statement
	View Cheque Image
	View Investment Deposit Details
	View Wakala Deposit Details
	Download Deposit Advice
	Additional Account Opening
	Investment Deposit Opening – AED/FCY
	Wakala Deposit Opening- AED
	Premature Liquidation - Wakala Deposit
	Update Deposit Maturity Instructions
	Cheque Book Request
	Non-Dividend Fund - Transaction Report
	Dividend Product - Transaction Report
	View Asset Valuation Statement
	Financial Right for Joint Accounts
	Customers to update expired ID docs (Emirates ID, Passport, Visa) and KYC

MENU	SERVICES
BILL PAYMENTS	Pay New Bills
	Pay Saved Bills/ Add Biller
	Edit Existing Biller
	Delete Existing Biller
	Multiple Bill payments
	Auto Payment set up for Etisalat/Du/RTA Salik
	Charity/ Zakat Payments
	Direct Debit Set up
	Direct Debit Cancellation
	Direct Debit Pre-Approved
	Charity/ Zakat payments
	Payment History
	Schedule Bill payments

MENU	SERVICES
CARDS	My Cards
	View Billed / Unbilled Transactions
	View Pending Transactions
	Card Details
	Card Activation
	Block Card
	Freeze / UnFreeze Card
	Card Cancellation
	Payment to My Card
	Cash on Card
	Card Protection Plus
	Modify Payment Instructions
	Change / Reset Card Pin
	Debit Card Application
	Supplementary Card Application
	Supplementary Card Limit Update
	Balance Transfer
	Wala'a Rewards Redemption (Flights / Hotels / Shopping / Club Apparel / Bill payment)
	Wala'a Dirham - View Balance
	Wala'a Dirham - View Redemption History
	Full Balance Conversion
	Equal Payment Plan
Early Settlement	
Card Limit Increase	

MENU	SERVICES
SECURITY	Change Log in Password
	Change Security Image
	Change Security Questions
	Change User ID
	Account Restrictions
	Country Restrictions
	Enable/Disable Quick Login

MENU	SERVICES
FUND TRANSFERS	Between Own Accounts
	Other DIB Accounts
	Domestic Transfer (Within UAE)
	International Fund Transfer
	Express Transfer (India, Pakistan, Jordan, Philippines)
	Remit-to-ATM
	Remit-to-ATM- Cancel
	Beneficiary Management - Add/Edit/Delete
	Swift Advice
	Scheduled/Recurring transfers
	Quick Transfer
	File Upload - Bulk Transfer
	WPS Registration
	WPS Update Registration
	WPS File Upload
Transfer History	

MENU	SERVICES
OFFERS	Pre-Approved Personal Finance
	Pre-Approved Personal Finance Top up
	Credit Card STL
	Pre-Approved Credit Card
	Personal Finance STL Top Up
	Personal Finance STL
	Apply for New Products

MENU	SERVICES
FINANCES	Personal Finance Details
	Auto Finance Details
	Auto finance early settlement
	Home Finance Details
	Home Finance Service Request - Letter/ NoC
	Home Finance Service Request - Copies of Documents (Title Deed / Takaful Certificate)

MENU	SERVICES
TOOLS	Saving Goals set up
	Spending Limits set up
	View Profit Rates
	Generate IBAN
	View and Download VAT Report
	ATM & Branch locator
	Currency converter

MENU	SERVICES
SETTINGS	SMS Registration
	Change SMS Banking PIN
	Phone Banking Registration
	Change T-PIN
	Reset TPIN
	E statement registration
	Update Personal Information - Address
	Update Personal Information - Mobile / Email via Login with UAEPASS
	Transaction History
	Multi User Transaction History
	Enable / Disable OTP in email
	Manage Limits
	Multi user management-Other accounts
	Multi user management -Shaatir Accounts
Enable/ Disable Transfers Outside DIB	

MENU	SERVICES
CONTACT	E-mail Us
	Live chat
	Display RM name
	Secure Email sending

MENU	SERVICES
PRELOGIN	Login with User ID / Password
	Login with UAEPASS
	Quick Login - Login with Card / Pin
	New User - Registration
	Need Help - Reset Password or Security Question
	Need Help - Forgot Username
	Need Help - Re Register

MENU	SERVICES
ADMIN	Define New User
	Sub Signatory Management
	Reset Password or Security Question
	User State Management
	Update User Information
	Manage Role Authorization
	View User Status
	Manage Restrictions
	Approval Rule Management
	Limit Management
	Upgrade Business Banking
	Upgrade to Full Access
	Business Alert Registration